

## Recommended resources

### Clinical consultation skills: Communication and optimal cancer care, Tuesday 22 November 2016

#### Communication resources

European Association for Communication in Healthcare [www.each.eu](http://www.each.eu)

#### Victorian Cancer Clinicians Communication Program (VCCCP)

Email: [vcccp@cancervic.org.au](mailto:vcccp@cancervic.org.au) Phone 03 9514 6346

#### Optimal care pathways (available for 15 tumour streams)

- For clinicians:  
<http://www.cancervic.org.au/forhealthprofessionals/trainingeducation/communications-webinar>
- Quick reference guides:  
<http://www.cancervic.org.au/for-health-professionals/optimal-care-pathways>
- For consumers 'What to expect guides':  
<http://www.cancerpathways.org.au/>

#### Cancer Council 13 11 20: for information and support

Call 13 11 20 or email [askanurse@cancervic.org.au](mailto:askanurse@cancervic.org.au) for reliable information and support about all cancer-related issues for our patients

#### How do I find out more?

#### Cancer Council information and resources

Access free, evidence-based and up-to-date cancer publications for people with cancer, their families and friends. Our resources are intended to complement information from health-care teams

Resources can be ordered free of charge within Victoria by calling Cancer Council 13 11 20. Or place an order at <http://www.cancervic.org.au/resources>



For information and support  
call a cancer nurse on 13 11 20  
For other languages call 13 14 50  
Email [askanurse@cancervic.org.au](mailto:askanurse@cancervic.org.au)  
Visit [www.cancervic.org.au](http://www.cancervic.org.au)

### **Further reading**

Silverman, J., Kurtz, S. M. & Draper, J. 2013. *Skills for communicating with patients*, Oxford, Radcliffe.

Kurtz, S., Silverman, J., Benson, J. & Draper, J. 2003. Marrying Content and Process in Clinical Method Teaching: Enhancing the Calgary-Cambridge Guides. *Academic Medicine*, 78, 802-809.

Kurtz, S. M., Silverman, J. & Draper, J. 2005. *Teaching and learning communication skills in medicine*, Oxford ; San Francisco, Radcliffe Medical